

Arad Ltd. Quality Policy

A cornerstone of Arad's success is customer satisfaction coupled with our constant pursuit of quality and excellence. Accordingly, we operate in compliance with the quality policy described below:


- ⦿ Implementation, maintenance, and continual improvement of a quality management system that meets the following requirements:
 - ⦿ Activity subject to all statutory requirements.
 - ⦿ ISO 45001 - Requirements for occupational health and safety management system.
 - ⦿ ISO 14001 - Requirements for environmental management systems.
 - ⦿ ISO 9001 - Requirements for quality management system.
 - ⦿ ISO/IEC 17025 - General requirements for the competence of testing and calibration laboratories.
 - ⦿ ISO 27001 - General requirements for information security, cybersecurity, and privacy protection.
 - ⦿ Drinking Water Regulations, Water Measurement Law, EU Directive MID 2014/32/EU, Measuring Instruments Regulations 2016.
- ⦿ Supply of first-class products, conforming to the requirements of the customer and to the customer's satisfaction, within the set time and budget.
- ⦿ Cooperation with certified suppliers and contractors that strictly adhere to our quality policy.
- ⦿ Ensuring that work processes are carried out according to defined objectives that are periodically reviewed.
- ⦿ Application of "risk-based thinking" and a "prevention at source" approach.
- ⦿ Use of advanced, high-quality planning and analysis tools.

In order to maintain this policy, the Company management commits to:

- ⦿ Allocate the required resources for regular maintenance of the entire quality system.
- ⦿ Keep the Company's employees free of commercial or other forms of pressure that may affect the quality of their work. This policy is implemented in the Company's code of ethics and procedures.
- ⦿ Ensure that employees involved in testing/calibration are familiar with the documentation of the quality system and apply the policy.
- ⦿ Update and improve the professional and managerial knowledge of the Company's employees and managers.
- ⦿ Identify and eliminate any form of waste that does not contribute to the customer.



VP of Quality
Moshe Zaiden



CEO
Ziv Hilleli