

Arad Ltd. Quality Policy

Arad Ltd. is committed to comply with all the applicable legal requirements and its integrated Quality Management System based on the requirements of international standards: ISO 9001, ISO/IEC17025, water measurement regulations and European directive MID 2014/32/EU

The company lays high emphasis on continually improving its processes, products and Quality Management System effectiveness, in order to meet or exceed customer's satisfaction and requirements.

In order to maintain this policy, company's management is committed to:

1. Allocate appropriate resources to maintain the quality management system.
2. Deliver quality products to our customers on time and with highest level of service
3. Ensure high quality of testing and calibration for water meters in full compliance with ISO/IEC 17025 standard and the Israel Laboratory Accreditation Authority requirements.
4. Creating work environment free of commercial or other pressure on employees, which might affect the quality of their work.
5. Ensure that test benches operators involved in testing and calibrating of water meters are familiar with Arad's quality procedures and implement them into their work.
6. Update and improving employees and managers skills.
7. Collaborate with qualified suppliers and contractors who adhere to our quality policy Principles.
8. Ensure specific objectives and targets are established and periodically reviewed.
9. Identify and eliminate all forms of wastes that do not bring value to the customer.
10. Establish an effective quality risk management during development and production, in order to identify and control potential quality risks.

CEO
Ziv Hilleli

VP Operation
Miki Dhan

QUALITY Manager
Moshe Zaiden